Meeting Notes - Darlington Organisation (DOT)

Thursday 2nd December 2021 10am – 12:00noon

Zoom Meeting

**Present**: Deborah Robinson St Teresa’s Hospice

Carole Sobkowiak Darlington Soroptimist

Zoe Gray Morrison Trust

Adele Morris Money Smart Credit Union

June McStravick Tees Valley YMCA

Sabastian Day Access Outreach Team

Heather Jarvis-Jewell Learning and Skills

Jemma Austin Kooth plc

**Apologies:**  Rob Dent DBC Families Information Team

Gemma Cordey Family Help

Sarah Gouldsbrough Head of Steam

**In Attendance:** Michelle ThompsonHealthwatch Darlington

Diane Lax Healthwatch Darlington

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|  | **Action By** | **Target Date** |
| **1. Welcome and Introductions**  MT welcomed all to the meeting and introductions followed. |  |  |
| **2. Apologies**  As noted above |  |  |
| **3. Notes from the last meeting**.  **3.1** Notes unfortunately were unavailable, HWD hope to have them for the March 2022 meeting. |  |  |
| **4. Guest Speakers**  **4.1 KOOTH** – Jemma Austin shared the following presentation with the group, giving information about the current Kooth services as well as the new service QWELL. Contact details f or both services in Darlington is Andrew Poinen [apoinen@kooth.com](mailto:apoinen@kooth.com)  Below is the information for eventbrite registration link for 'Introducing Qwell to professionals across County Durham & Tees Valley' events next week here: Tuesday Dec 7th 10- 11am. Wednesday Dec 8th 15.30-16.30pm.  **To register for an event please follow this**[**link**](https://www.eventbrite.co.uk/e/an-introduction-to-qwell-county-durham-tees-valley-tickets-208656847247)  Please also find Qwell presentation and the Kooth parent carer guide which Jemma mentioned during the meeting. [www.Qwell.io](http://www.Qwell.io) |  |  |
| **5. Healthwatch Darlington Update**  5.1 MT gave an update of activities including –   * Dentistry survey currently live asking all to share with colleagues/service users/family/friends. Please follow link to fill the survey in.   <https://www.healthwatchdarlington.co.uk/news/2021-11-29/tell-us-your-experiences-dental-services-darlington>   * Pandemic then and now – work continues with this. * Maternity Report now published [Maternity Experiences 2021 Report | Healthwatch Darlington](https://www.healthwatchdarlington.co.uk/report/2021-11-16/maternity-experiences-2021-report) * LGBT+ Health and Care Experience report will be published soon after feedback from Arcus. * Suicide Prevention Tins – only a few left the tins contain helpful information, emergency helplines, access to training and leaflets. Please get in touch if you would like one. [Info@healthwatchdarlington.co.uk](mailto:Info@healthwatchdarlington.co.uk) * AGM Thursday 9th December 11am * TEWV - Tees Valley Report including feedback from Darlington, Stockton, Hartlepool, Middlesbrough, Redcar and Cleveland [TEWV Community Transformation Report | Healthwatch Darlington](https://www.healthwatchdarlington.co.uk/report/2021-10-26/tewv-community-transformation-report) * Integrated Care System – Update on the different levels of the new ICS from April 2022 – advised all VSCE to contact VONNE for communications or HWD can also help to update the sector going forward. |  |  |
| **6. Around the Room Updates**  **6.1 Morrisons Trust -** Provide employment support services for people in Darlington who are finding it hard, for a variety of reasons, to get a job. Working with partners and other organisations on a range of projects to help people across the Borough gain the skills they need to find work or training, which is accredited. [Morrison Trust](https://www.morrisontrust.org.uk/)  **6.2 Tees Valley YMCA - S**upporting young people with accommodation training and helping them into work. They provide positive support, activities and connections, depending on what each young person wants to achieve. We are funded through a range of contracts, grants and donations. We work with partners across all sectors in order to maximise opportunities for young people. They will be going into schools next year to engage with more young people, they will also looking to employ some new Youth Workers details will be on the website soon. [YMCA Tees Valley – Empowering Youth (teesvalleyymca.org.uk)](https://teesvalleyymca.org.uk/)  **6.3 Money Smart –** Is a free money management service which supports people with budgeting, help understanding bills, debts and benefit entitlement. They will visit organisations and talk to groups of people or individuals for more info visit [MoneySmart: Darlington Credit Union](https://www.darlingtoncreditunion.co.uk/community/moneysmart/)  **6.4 Access Team –** Based at Tubwell Row provide a substance misuse service, helping anyone using drugs for more information about the service contact [Sebastian.Day@darlington.gov.uk](mailto:Sebastian.Day@darlington.gov.uk)  **6.5 Learning and Skills -** offering a wide range of learning opportunities for all ages including family learning, also young people can get qualification, Diplomas or Apprenticeships. Adults who want to develop their careers or continue learning also causes for people where English is not their first language. For more information visit [www.darlington.gov.uk/education-and-learning/learning skills/about-us/](http://www.darlington.gov.uk/education-and-learning/learning%20%09skills/about-us/)  **6.6 Soroptimist –** They are an international as well as a local organisation advocation for human rights. There most recent international was to help send girls to a high school in Pakistan. More local they have been heavily involved with the 16 Day Activism Against Gender Based Violence #End Orange Day handing out information in the Cornmill centre. CS raised awareness of the work Adrian Raine a former resident of Darlington who now works at the University of Pennsylvania in the Department of Criminology and Psychiatry. He has completed studies where brain scans can identify serial killers, Soroptimist would be interested in working with students in this area of work to explore more. Soroptimist also continue to support Food for Though who provide meals for more vulnerable people. **6.7 St Teresa’s Hospice –** Providing specialist palliative care services in the hospice as well as in the community. They have a wellbeing hub bringing other organisations in who offer therapeutic sessions as well as information sessions. They are actively looking for volunteers, at present they have students who are working toward there hospitality qualifications working alongside trained staff at the hospice to gain experience. <https://www.darlingtonhospice.org.uk/> |  |  |
| **7. Any Other Business**  **7.1** The meeting created a lot of networking opportunities enabling organisation present to share information and organise some collaborative working between themselves.  **7.2** No other business meeting closed. |  |  |

**DATE OF NEXT MEETING:**

**Thursday 17th March 2022**

**Time 10am - 12:00pm,**

**Zoom**

**Future dates**

**Thursday 16th June 2021**