

THE WEEK AHEAD

17 August 2020



We're so lucky that we continue to benefit from the generosity and kindness of local people. Recently, Ward 2 at Bishop Auckland Hospital received a very kind donation of 10 radios, which will be used within rooms and bays on the ward to enhance the experience our patients have. 16 dementia friendly dignity cups with larger handles

were also donated - huge thanks to Kath Willis with support from Louise Knight, who raised money to fund the radios and cups by making and selling cards.

Community hospitals

On 1st August 2020, the Community Hospital wards at Shotley Bridge and Chester le Street, formally transferred to the Community Services Care group from the IMS Care Group, joining Sedgefield, Weardale and Richardson Community Hospital wards, ensuring we have a consistent approach across all five community hospitals.

Nursing leadership for all sites will be provided by Matron Louise West, with support from other Locality Matrons within the Care Group, with Dr Jen Steel providing overall leadership in developing the clinical management model that will ensure patients receive the best care as they move from acute wards to community wards and then to their homes. We would like to take this opportunity to welcome the staff from Shotley Bridge and Chester le Street wards into the Community Services Care Group, and thank colleagues from IMS in their support during the handover period.

#TeamCDDFT Staff Friends & Family Test - how are we doing?

Share your views!

A message from Pat Winter, Workforce Experience Officer:

This quarter colleagues within our **Clinical Specialist Services, Community Services, family Health and Surgery Care Groups** have been selected to receive the staff friends and family test and we would encourage staff within these Care Groups to take just a few minutes to complete the questionnaire, which opens today (Monday 17 August 2020) and closes on Friday 11 September 2020.

We run our staff friends and family test within the Trust, so you can provide feedback on all the good things you are doing in your team or department, your experiences as a valued employee of CDDFT, and what together we can do to make improvements.

To take the survey, please [CLICK HERE](#).

The NHS staff friends and family test is just one of the many opportunities we use to gather staff feedback and we want to reinforce how important these views are to us.

We also want to give staff that complete the test the assurance that their response is completely anonymous.

We very much value all the feedback we receive from colleagues and our patients and this is absolutely fundamental in informing and shaping decisions we make as a Trust. Following previous feedback from the friends and family test and staff survey

we have done a lot of work on how we can improve the culture of our organisation and engage better with our workforce and there are many other actions underway across our different teams and departments as a result of all this feedback.

It is your turn to have an influence on how we do things

Whatever your role in the organisation, you have an important part to play in improving the care we provide and we look forward to receiving your feedback as part of the results from this quarter's test.

Once the survey closes, staff feedback will be disseminated within the organisation where possible actions are taken as a direct result of ideas put forward by you.

We hope we can count on your support in completing the Staff Friends and Family Test.

If you have any questions, please email: pat.winter@nhs.net

StaffNet/SharePoint upgrade

The trust is in the process of moving to our new version of StaffNet including the community areas.

The move has been broken down into three key stages:

- Stage 1 – the migration of all current active sites, community areas and document repositories into the new version
- Stage 2 – the development and replacement of bespoke functionality which has had to be replaced by alternatives in the new version
- Stage 3 – further developments and transition into the standard support arrangement

The initial wave of migration has taken place, and testing within this is currently ongoing. Incremental migration of existing content will now take place up until the **final transfer on 4 September 2020**.

After this date no further changes should be made within StaffNet or the community areas. If changes are made after this date they will not be available within the new system and will not be transferred across.

To make the transition as smooth as possible we ask the following **from today**:

- No current sites (or sub-sites) should be re-named
- No current document folders should be re-named
- No further web parts or lists should be added or created
- Rather than re-name current documents, a new version should be uploaded

Any requests for new sites or developments within the current intranet will be paused, these will be picked up after the **new StaffNet goes live on 7 September 2020** .

If you have any further queries regarding the migration project please email cddft.hiprogramme@nhs.net and we will get back to you as soon as possible.

Final day of Great North Run Solo, Sunday 13 September 2020 - get involved!



This year we've been supporting the Great North Run Solo, a virtual running challenge designed to keep runners motivated through what would have been their Great

North Run training programme.

Great North Run Solo started on 28 June and is due to conclude on Sunday 13 September, the day the 40th Great North Run was scheduled to take place.

We know that many #TeamCDDFT colleagues have been taking part to complete 40 runs in 78 days and we'd like to invite everyone to come together to take their final run at University Hospital of North Durham on Sunday 13 September at 10am. A 1.25 mile route runs around the outside of the site, so come along and run as many laps as you like!

Strict social distancing rules will be in place and those wishing to participate can run in small groups of a maximum of 6 people. If you'd like to join in, please email Lisa Ward (lisa.ward13@nhs.net) or Mark Herkes (mark.herkes@nhs.net) to register your interest.

All profits are being donated to the NHS Charities Together COVID-19 appeal and so far over £200,000 has been raised. The Trust's Charity - [@CDDFTCharity](#) - receives a share of this funding to enhance patient care and support staff wellbeing locally.

Disabled staff COVID-19 workplace experience survey

A message from the Workforce Experience team:

NHS England and NHS Improvement are keen to capture the workplace experience of disabled colleagues over the past five months (March to July 2020).

The data produced from this survey will enable us to reflect on what challenges disabled colleagues may have experienced and identify what lessons we can learn both nationally and locally.

The survey produced is in partnership with NHS Employers and is now live and will run until 18 September 2020. Please [CLICK HERE](#) to share your views.

The survey should only take about 10 minutes to complete and once the results have been analysed, this will inform the production of an interim report which will be published by NHS England and NHS Improvement in the autumn.

#TeamCDDFT Mortality webinar

A message from the Medical Directors team:

As an organisation we have pulled together to provide the best possible care to our patients and their families during this challenging time. In line with the National Guidance on Learning from Deaths, we routinely review the care provided, looking for areas of good practice/where we could have done better to share across the Trust to aid learning. We have now reviewed the data during this pandemic from March to July and are in a position to share the early findings with you. In line with that, we thought it would be helpful in presenting this data, to provide some education in terms of the metrics used and have therefore secured some external speakers who are experts in this field. This webinar is open to all and will take place on Thursday 17 September 2020 from 17:00-19:15, via MS Teams. We hope that you are able to join us.

Please [CLICK HERE](#) to view the programme. To book your place, please contact course bookings who will then provide a link to access the webinar.

Visitor car parking space reduction: Rowan Centre, DMH

A message from Michael Peace, Car Parking Manager:

From Thursday 20 August at 8pm until 12 noon on Friday 21 August, areas of the visitor car park adjacent to the Rowan Building (Mulberry Centre), DMH, will not be available due to the removal of the mobile Breast Screening Van for servicing. Areas identified will be coned off for safety reasons.

Help to health – volunteer driving opportunities in County Durham

Every day, the 'Help to Health' volunteer driving service transports between 60-80 patients who need assistance getting to their healthcare appointments. Volunteer drivers provide a vital and much loved service in our area and as demand increases, they are now needed more than ever. [CLICK HERE](#) to find out how to apply to become a volunteer driver in County Durham.

Local blood donor sessions

A message from Gillian McAnaney, Blood Transfusion:

Please [CLICK HERE](#) to view details of an upcoming blood donor session, taking place in Bowburn on Friday 18 September 2020. Please note, those wishing to participate should register and book an appointment.

Monthly generator testing at DMH

On the DMH site, it is necessary to undertake routine monthly testing of the standby electrical generators, using the site's electrical load. The site has three generators and each will be tested once per month as per the following programme:

	Generator 1	Generator 2	Generator 3
August 2020			19/07/2020
September 2020	02/09/2020	09/09/2020	16/09/2020
October 2020	07/10/2020	14/10/2020	21/10/2020

As a consequence of the test, the areas indicated below will experience an electrical interruption of up to 5 seconds on the date and time stated. Each generator serves a different area of the DMH site and the areas affected on Wednesday 19 August 2020 are available to view [HERE](#).

All affected departments will be visited by a member of the Estates team prior to the interruption, to confirm that the testing can be undertaken. For further information before or during the shutdown, please contact Paul Saunders on extension: 43074, mobile: 07810 505954 or email: paul.saunders3@nhs.net

Lessons learned bulletin

Please [CLICK HERE](#) to view the latest Lessons Learned bulletin.

Training & development opportunities

End of life training is restarting September 2020

The End of life care (EOLC) training has been redesigned. EOLC training from September 2020:

- Half day session via Microsoft TEAMS
- Pre-course self-assessment work which must be completed prior to the MS TEAMS training session, this will be sent via your NHS email address. **This is a pre-requisite to the training.**
- Post-course email with training session notes and additional resources.

For some sessions there will be limited classroom places to ensure that social distancing is adhered to.

EOLC training is mandatory for role-specific staff as identified on your Electronic Staff Record (ESR). This is a 3 yearly competency. For those of you who have a place allocated on training, you will be contacted with updated training information.

IMP Novice training - sessions returning in September

A message from the Programme Management Office:

IMP Novice training was stood down in March due to Covid-19. We are now in a position to re-introduce training from September 2020. Sessions will have reduced attendees to allow for social distancing and will adhere to the new maximum occupancy levels permitted in our meeting rooms.

Dates with availability can be viewed [HERE](#). To book a place, please contact Susan Bell: sue.bell@nhs.net.

Awards & accolades



EMPLOYER
RECOGNITION
SCHEME

SILVER AWARD 2020

Employer recognition scheme silver award #SilverERS2020

A message from Stuart Clegg, Planning and Performance Manager:

The Trust is proud to have received a Silver Award in recognition of its work in supporting staff and patients who are serving members of the Armed Forces or reservists. The Trust signed the Armed Forces Covenant and became a Bronze Award holder in November 2019. Achieving the Silver award is the latest stage in the journey on which the Trust is embarked to demonstrate its commitment to members of the armed forces and their families.

In order to qualify for the award, in addition to having signed the Covenant and being a Bronze Award holder, the Trust demonstrated that we're pro-active in employing individuals from the Armed Forces community, and that we actively support reservist employees including providing at least five days paid or unpaid additional leave for training. Brigadier Paul Baker, Chief Executive, North of England RFCA said: "These awards are a recognition of the backing and encouragement provided to employees who are also Reservists, Adult Volunteers within the Cadet Forces, Veterans and their families. Well done to you all."

The final stage of the journey is to aim for the Gold Award!

Compliments

A lovely compliment was published in The Northern Echo recently, from the husband of a patient who was cared for at DMH and within the community: “Recently my wife suffered a fall outside our home. Paramedics arrived within 10 minutes. They treated her and then took her to Darlington Memorial Hospital A&E where she was admitted and, after surgery was looked after on Ward 31. Before my wife was allowed home, Ward 31 and the Occupational Therapist staff arranged for NHS nursing care from Rehab section to care for my wife at home, they provided two weeks of excellent care which was followed by daily care from Careline Homeserv, again, wonderful care and attention. During this period, we were in regular contact with our excellent Whinfield Surgery and Chemist. At all times the care, help and advice given has been of the highest quality – impossible to fault. Heartfelt thanks to everyone concerned with providing care and help during a very difficult period.”

Press and media coverage

Each week, we like to share with you recent press and media coverage relating to the Trust.

To view Media Watch: [CLICK HERE](#).

Internal vacancies

To see current vacancies and information on the application process: [CLICK HERE](#).

For regionally restricted non-clinical vacancies: [CLICK HERE](#)

Have you got news for us?

News, achievements & events can only be included in The Week Ahead if you tell us about them.

Please [CLICK HERE](#) to download and fill in the bulletin pro-forma, which is now required when submitting items for inclusion in The Week Ahead.

The weekly bulletin is issued each Monday and the pro-forma must be sent to the communications team by **5pm on the Thursday** preceding the Monday you would like your item to appear.



#tellusthegoodstuff - email: cdda-tr.Communications@nhs.net

