



Unforgettable Experiences



DIGITAL CHAMPION VOLUNTEER ROLE DESCRIPTION

OUR MISSION

Unforgettable Experiences was established to help older people with dementia, neurological conditions and their carers to improve their emotional wellbeing, physical health, social connections and quality of life through access to existing arts, sports, heritage and cultural places, events and activities.

ABOUT US

Unforgettable Experiences provide a variety of interactive creative sessions online and practical support for older people and their carers. Our qualified and experienced Creative Facilitators work with you in small groups to help you to rediscover your love of arts, cultural and heritage activities to improve your emotional wellbeing, keep your mind active, stay connected with your loved ones, make new friendships and build communities of support with like-minded peers who share similar interests and help you to learn new skills.

GET IN TOUCH WITH US

For further information, contact Victoria Burnip

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Email: info@unforgettableexperiences.org.uk

Website: www.unforgettableexperiences.org.uk

Facebook: @UnforgetExp

Twitter: @UnforgetExp

MAIN TASKS

- Meeting clients on a weekly basis, either in person or by digital means, to help them access digital devices and programs / apps, social media etc.
- Help to build clients confidence and self-esteem with using digital technology.
- To keep a good record of your work and filling out the various documentation required by Unforgettable Experiences.
- Adhere to Unforgettable Experiences policies and procedures at all times especially with regard to safeguarding vulnerable people and the digital policy.
- To attend Induction and training programs set out by Unforgettable Experiences.

ESSENTIAL CRITERIA

- Ability to use computers and knowledge of social media, programs and apps.
- Have worked / understand the needs of a diverse community.
- Confident to pass on digital skills in a friendly and supportive manner.
- Be an excellent listener, empathetic, caring, patient, reliable and respectful of confidential information / data.
- Must be over the age of 18 years.
- Have a positive attitude and remains calm in challenging situations.
- Good verbal and written communication skills.
- A commitment to equal opportunities and anti-discriminatory practices.
- Be approachable, mindful, non-judgmental, a good sense of humour and the ability to engage with the older generation.

OTHER INFORMATION

This is a great role that not only offers the opportunity to give back to the local community but to make new friends, meet new people, develop your experiences and interpersonal skills. Unforgettable Experiences are committed to the ongoing training and development of volunteers too, with lots of opportunities available. Applications are subject to satisfactory references and enhanced DBS check.